

## **COUNTY SOCIAL SERVICES 28E GOVERNING BOARD AGENDA**

The CSS Governing Board Meeting was held on Wednesday September 25, 2024 at 10AM at the Pinecrest Building 4<sup>th</sup> Floor in Waterloo, IA and Via Go-To Meeting.

CSS Board Members Present: Dennis Keatley, Allamakee; Janell Bradley, Fayette; Jacob Hackman, Chickasaw- alternate for Floyd County; Pat Murray, Howard; Bill Faircloth, Tama; June Klein-Bacon, Children's BH Parent Rep; Brittney Montross, EPI Adult Provider Rep

CSS Board Members Not Present: Tavis Hall, Black Hawk; Bruce Grant, Consumer Rep; Kristi Aschenbrenner, Children's BH Education Rep; Dan Marx, Law Enforcement Rep; Matt Homstad, Children's BH Provider Rep; Ashley Neundorf, Judicial Rep

Non-Voting Individuals Present: Doug Reimer, Clayton BOS, Fayette Alternate; Heidi Nederhoff, Grundy BOS, Tama Alternate; Mark Faldet, Winneshiek BOS, Allamakee Alternate; Libby Reekers, Tama MHA; Todd Lange, Wellpoint; Sue Card, CSS; Sarah Janssen, CSS; Ashley Rosendahl, CSS; Daphne Schlampp, CSS; Miranda Sharp, CSS; April Kiefer, CSS; Todd Rickert, CSS; Raina Kellogg, CSS; Kris McGrane, CSS; Megan Taets, CSS; Emma Hall, CSS; Mary McKinnell, CSS

### Murray, Howard CSS Board Chair called the County Social Services Board Meeting to order.

1. An amended motion was made by Faircloth, Tama and Seconded by Hackman, Chickasaw, Floyd Alternate to approve today's agenda and to include all attendees present on the board mtg minutes of July 24, 2024 and in the future. Klein-Bacon, Children's Parent Rep, abstain. Motion Carries.
2. Adult Services Provider Representative, Brittney Montross explained that Iowa is moving forward with allowing Tech-Enabled Services (telehealth, now being called virtual health) to be provided. Emergency rooms are reaching out about provider challenges to deploy staff.
3. Children Services Representative, June Klein-Bacon discussed upcoming changes to HCBS Waivers effective 7.1.25. Going from currently 7 HCBS waivers to 3 HCBS Waivers- Pediatric/Children, Adult, and Elderly Waiver (65+ yrs old). The menu of HCBS waiver services will be expanding, more information to come on this. Individuals in the juvenile justice system will be allowed to access Medicaid benefits prior to discharge.
4. There was no update from Consumer Representative, Bruce Grant as he was not present at today's meeting.
5. There was no update from Youth Provider Representative, Matt Homstad as he was not present at today's meeting.
6. There was no updates from Law Enforcement Representative, Sherriff Dan Marx as he was not present at today's meeting.
7. There was no updates from Judicial Representative, Ashley Neundorf as she was not present at today's meeting.
8. There was no updates from CSS Board and Member Counties.
9. Mary McKinnell, CSS CEO provided an update regarding RFP for Districts and general CSS information. Mary attended the Midwest Opioid Summit last week in Kansas City, MO and explained the A Million Pills program through U of Iowa, looking to partner with counties regarding educating doctors on pain management with support from BOS. This program is currently in the DSM area. U of Iowa is also providing Medicated Assisted Therapy (MAT Mobile) for individuals with Substance Use Disorders. This is a mobile clinic with services provided out of a van and want to bring these services to the CSS MHDS Region by next Spring 2025. They are willing to look at providing this service 1 day a week to in a centralized location in the Region. They are able to prescribe medications, complete evaluations, first month of medications is free. First visit must be in-person and following appts can be telehealth. Behavioral Health Administrative Service Organization (BH ASO) RFP is due on Friday October 18<sup>th</sup> at 3:00pm. There will be another RFP released after the BH ASO RFP's are due for Disability Access Points. Another district has shown interest in CSS partnering with them for the

Disability Access Point services. Provider agencies have been reaching out to Mary offering to provide letters of support to us for the RFP's. We have been told there will not be start-up fees issued by the state for BH-ASO and Disability Access Point services.

### **Human Resources**

10. 2024 Employee Satisfaction Survey- A copy of a summary of the CSS annual employee satisfaction survey results was sent out to CSS Board members and employees. These results were shared with the HR Committee members last week. There were 15 responses to the survey. We appreciate all of the feedback received from our employees.
11. CSS Employee Handbook- The CSS employee committee with support from the CSS HR Committee has decided to wait to update the CSS employee handbook until after the first of year when we are awarded the RFP's as we anticipate there may need to be some changes made at that time to the employee handbook. (The CSS employee handbook has been updated and approved at the December CSS Board meeting in the past).

### **Programs**

12. Outpatient Competency Restoration (OCR). These services are being provided in Polk County only at this time. They do not plan to expand these services in our Region during this fiscal year (FY25). CSS expends money for these services as it was required to do so based on population however wanted to let the board know these services are not available in our Region at this time.
13. General Assistance services. Mary has asked HHS on whether we can continue to provide GA services in the counties we currently provide these services in (Butler, Floyd, Grundy, and Mitchell) after we transition from Regions to BH ASO Districts however our question has not yet been answered but will keep the board inform on this.

### **Organization.**

14. Financial report and claims. A motion was made by Hackman, Chickasaw, Floyd Alternate and Seconded by Bradley, Fayette to approve the June, July, and August 2024 claims and the June 2024 accrual summary report. Motion Carries.
15. The July, August, and September 2024 Exception To Policies were reviewed with the board.
16. A summary of the Adult Advisory Meeting Recommendations was shared with the board.
  - Medicaid - reapplications, concerns related to accessing funding while they wait 45-60 days for approvals/denials. Concerns related to how will funding be accessed for the gap after the transition. There may be some confusion about NODs and which ones are current. Concerns shared related to processing information, being sent in and figuring out where people stand are complicated and timeliness is of concern.

- Continuity of care in our communities in the transition while is a priority of the region, providers express concern about how it will look in the transition itself

17. A motion was made by Hackman, Chickasaw, Floyd Alternate and seconded by Faircloth, Tama to authorize the Chair to sign provider agreements and/or rate requests with:

- Flowstate
- State of Iowa, Judicial Branch, Black Hawk County. Judicial Referee
- Northeast Iowa Community Action for Transit
- Northeast Iowa Community Action - Lease of Decorah Office Space
- North Iowa Regional Services
- Cedar Valley Community Support Services
- Comprehensive Systems
- Exceptional Persons, Inc.
- Goodwill Industries of Northeast Iowa, Inc.
- Inclusion Connection, Inc.
- Iowa Northland Regional Council of Governments DBA Iowa Northland Regional Transit
- Inspiring Lives
- North Star Community Services
- Resources for Human Development
- Scenic Acres
- TASC, Inc
- Unlimited Services

Motion Carries.

18. The meeting was adjourned by Murray, CSS Board Chair. The next CSS Board meeting will be held in Butler County on Wednesday, October 23, 2024, at 10AM. There will be a Children's Advisory Committee meeting that day following the board meeting in Butler County at 12:30pm and there will also be a virtual option to attend this meeting.

